

【 Exclusive Offer for New Experience 11 Members – Free ACGHK Ticket 】

TERMS AND CONDITIONS

1. Applicable Activity

By participating in the activity (the “**Activity**”) organized by Experience 11 Limited (“**Exp11**”) as set out in clause 2 below, a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the Activity (“**Terms and Conditions**”).

2. The Details of The Activity

Activity: Exclusive Offer for New Experience 11 Members – Free ACGHK Tickets

Activity Period: From now until 20 July 2025 (both dates inclusive)

During the Activity Period, the first 250 participants who successfully register as new members of Experience 11 (“**New Members**”) and consent to receive direct marketing may receive the following offer (“**Offer**”), subject to these Terms and Conditions.

Offer
One (1) ACGHK Ani-Com & Games Hong Kong e-Ticket (General Ticket)

3. Redemption Restrictions to the Offer

- 3.1 Only the first 250 New Members who successfully register for Experience 11 and consent to receive direct marketing are eligible for the Offer. Eligibility will be determined based on the successful registration time recorded in the system.
- 3.2 During the Activity Period, each New Member may only redeem the Offer once.
- 3.3 The Offer will be sent to New Members’ registered email address on or before 24 July 2025 in the form of an ACGHK Ani-Com & Games Hong Kong e-Ticket (General Ticket).
- 3.4 The Offer is only applicable to New Members who complete registration for Experience 11 and consent to receive direct marketing. Providing such consent is voluntary. For details, please refer to our Personal Information Collection Statement: <https://www.experience11.com/privacy-policy/>
- 3.5 Terms and conditions of the e-Ticket apply. For details, please refer to the e-Ticket.

4. Limited Stock

Offer is limited to 250 pieces on a first-come first-served basis, while stocks last.

5. No Exchange

All rewards cannot be exchanged for cash, other gifts or privileges.

6. Accurate Information

New Members shall ensure that all the information provided for membership registration is true, accurate and complete. Should there be any errors, omissions or unrecognizable information, the

submission may be deemed invalid and void automatically.

7. No Liability

7.1 Products and services redeemed under the Activity are not provided by Exp11. Exp11 does not warrant that the products and services offered by the individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose. Exp11 disclaims all liability in relation to such products and services. The participants in the Activity shall waive all his/her rights and interest, if any, of any nature to pursue against Exp11.

7.2 Exp11 shall not be liable for any technical failures or interruptions that may affect participation in the Activity or redemption of the Offer.

8. General Terms and Conditions Applicable to the Activity

8.1 Termination of the Activity

Exp11 reserves the right to suspend, terminate or cancel the Activity at any time without any prior notice.

8.2 Amendment

Exp11 reserves the right to amend these Terms and Conditions at any time without prior notice.

8.3 Interpretation

Exp11 has the sole right to interpret these Terms and Conditions. In case of disputes, the decision of Exp11 will be final and binding on all parties concerned.

8.4 English Version Prevails

The Chinese version of these Terms and Conditions are for reference only. Should there be any discrepancy between the Chinese and English versions of these Terms and Conditions, the English version shall prevail.

8.5 Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

9. Enquiries

For enquiries related to this Activity, please email to enquiry@experience11.com.

Issued by Experience 11 Limited on 11 July 2025.